
Inservices

Dental inservices for care facilities are available. Please contact the E.N.D.S. administrative office for details.

Questions

Patients or their care representatives are encouraged to discuss any questions or concerns with the dental care organization directly.

The dental care organizations may be contacted at:

- Capitol Dental Care
(800) 525-6800
- Managed Dental Care of Oregon
(800) 538-9604
- MultiCare Dental
(503) 988-3711
- Willamette Dental
(503) 644-6444
(800) 461-8994

If you have questions about the services we provide, please do not hesitate to contact E.N.D.S. at: (800) 644-1859.



Exceptional Needs Dental Services

4707 SW Kelly Avenue, Suite 205
Portland, OR 97239
Local Phone (503) 295-1201
Toll Free (800) 644-1859
Fax (503) 295-1211

EXCEPTIONAL NEEDS DENTAL SERVICES

*We Provide Mobile and Hospital
Dental Services*



EXCEPTIONAL NEEDS DENTAL SERVICES

Exceptional Needs Dental Services is a partnership of four Oregon dental care organizations. We are committed to the provision of quality comprehensive dental care and have been providing mobile and hospital based dental care since 1995.

We provide services to Oregon Health Plan clients who are non-ambulatory or who have a severe developmental disability or a mental impairment. Patients must be unable to obtain dental care in an office setting and without mobile dental services would otherwise have no access to dental care.

Mobile and hospital based dentistry services are provided to clients who are enrolled with one of the following dental care organizations:

- ◆ Capitol Dental Care
- ◆ Managed Dental Care of Oregon
- ◆ MultiCare Dental
- ◆ Willamette Dental

Services are also provided to non-Oregon Health Plan members.

Referrals

Oregon Health Plan (OHP) members **must** be referred to Exceptional Needs Dental Services (E.N.D.S.) by their participating dental care organization. The name and phone number are listed on the right hand side of the OMAP medical identification card.

Each dental care organization has customer service representatives who will be able to answer any questions.

The representatives will ask questions to determine if a referral to E.N.D.S. is appropriate. Previously referred patients or their care providers may contact E.N.D.S. directly.

Non-OHP patients may also contact E.N.D.S. directly.

Coverage

The OHP coverage includes basic dental services. Please refer to the OMAP Dental Denturist Services guide. The guide explains important coverage information.

Dental services not covered by the Oregon Health Plan are provided on a self-pay basis.

Appointments

Exceptional Needs Dental Service visits 300 group home/foster care and long-term care facilities. E.N.D.S. arranges regular visits to the care facilities as needed.

We provide services throughout Western Oregon from Portland to Medford including some coastal areas.

Our regular business hours are Monday through Friday 8:00 am to 5:00 pm.

Emergency Services

If patients have a dental **emergency**, they are to contact their dental care organization as soon as possible. Each dental care organization has an after hours emergency phone number.

We have someone standing by during regular business hours and have an after hours emergency phone number. Patients of record can contact E.N.D.S. directly.

We will make every effort to schedule patients with their dentist of record. However, if the dentist is unavailable the patient will be scheduled with the first available dentist.
